

STEP 3

REQUESTS BY MAIL OR FAX CIVIL AND CRIMINAL CASE FILES ONLY

The Office of Regional Records Services in San Bruno, California, accepts mail requests for photocopies of civil and criminal case files, and forwards the photocopies to the requestor via U.S. Postal Service (USPS) or FAX. Requestors may obtain photocopies of

Please follow the 5 steps below to obtain certified or uncertified copies of civil or criminal case files:

FRC ACCESSION NUMBER	AGENCY BOX NUMBER	FRC LOCATION NUMBER	
CASE FILE NUMBER	CASE FILE	CASE FILE NAME	
	want the ENTIRE CONTENTS of to m the docket sheet (please check ON	the case file, the CRIMINAL PACKAGE , NE):	
The ENTIRE CONTENTS of	the case file (Civil or Criminal). Thi	is option includes <u>ALL</u> of the documents in the per page thereafter, <u>not</u> to exceed 200 page	
listed below (NO substitute		ocuments. This option includes the documenting file contents should be directed to the E is $$10.00$.	
9	ent and Sentence or Probation/Commocuments (The Indictment, Rule 20,		
documents hi-lighted or other concerning file contents show	wise clearly marked on a copy of the all be directed to the appropriate U	r Criminal). This option includes specific docket obtained from the court. All question J.S. District Court. The total cost of the oper page thereafter, not to exceed 200 pages	
	would like to have all of your photocue, legal copies and costs an <i>addition</i>	-	
he Records Center will ONLY re 70 pages will be returned via U	SPS.	returned via FAX. est via FAX. Photocopies in excess	

Print your name, mailing address, **AND** telephone number below:

NAME _____

STEP 5	Mail your payment and/or this completed form to	NARA-Pacific Region ATTN: COPY REQUEST 1000 COMMODORE DRIVE SAN BRUNO, CA 94066-2350			
	SIGNATURE				
	CARD NAME & #	EXP. DATE/			
	If charging this purchase to your credit card (VISA, MASTERCARD, DISCOVER, or AMERICAN EXPRESS) enter the account number, the expiration date AND your signature below:				
	Make checks or money orders payable to: NATIONAL ARCHIVES TRUST FUND				
	C	ontact you for the additional fee) 6.00 (Certification not available with FAX service)			
	REQUESTED DOCUMENTS = \$35.00 up	0.50 per page thereafter (If over 70 pages, we will			
		10.00			
	\$	0.50 per page thereafter (If over 70 pages, we will ontact you for the additional fee - 200 pages maximum)			
	SUMMARY OF CHARGES: ENTIRE CONTENTS = \$35.00 up	to 70 pages			
	CHECK, VISA, MASTERCARD, DISCOVER, or AMERICAN EXPRESS.				
STEP 4	PAYMENT MAY BE IN THE FORM OF A M	IONEY ORDER, PERSONAL PRE-PRINTED			
	FAX TELEPHONE NUMBER AR	EA CODE ()			
	DAYTIME TELEPHONE NUMBER AR	EA CODE ()			
	CITY	STATE ZIP CODE			
	ADDRESS				

Depending upon workload, requests will normally be processed (file retrieved, documents identified, copies made, and placed in outgoing mail) within 3 to 5 business days of receipt at the Records Center.

Please note - Calling to check on the status of your request delays processing.

NOTE: REQUESTS WILL NOT BE TAKEN BY PHONE

Or FAX your request to us at (650)-238-3507 if paying by credit card.

YOUR REQUEST, AND ANY FEES SUBMITTED, WILL BE RETURNED TO YOU IF:

- a. The information supplied in **STEP 1** is incorrect or incomplete.
- b. The name on the case file does not match the name requested.
- c. You fail to enclose a check or money order OR if the amount is incorrect.
- d. Authorization cannot be obtained for the credit card number you supplied.
- e. Clearly marked docket sheet for *Requested Documents* is not received.
- f. Federal agency requests are submitted without proper fees.

For Further Information Call (650) 238-3502 (Monday through Friday, 7:00 a.m. to 3:30 p.m.)